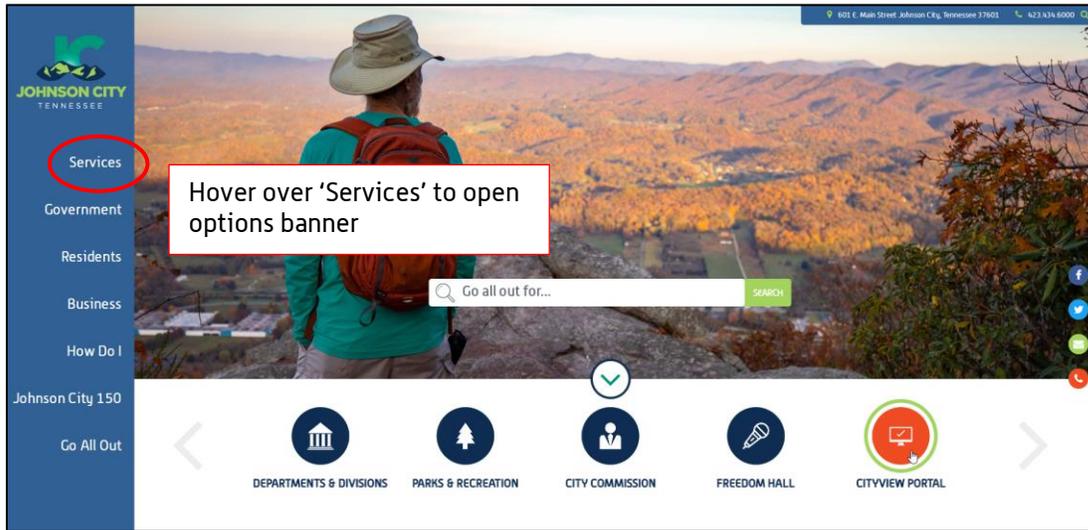


## City of Johnson City – CityView Portal – Fee Payment

Revised 3/4/2019

Go to [www.johnsoncitytn.org](http://www.johnsoncitytn.org)



OR, go to: <https://jc-cityviewweb.johnsoncitytn.org/CityViewPortal/>

Click 'Sign In'



# City of Johnson City – CityView Portal – Fee Payments

Revised 3/4/2019

## Pay an Application or Permit Fee

Step 1: Go to 'My Items', click the appropriate category of application

Welcome Adrienne Brown!  
[Sign Out](#) [My Account](#) [My Items](#) [Portal Home](#) [Property Search](#)

### Our Cityview Portal is now available for:

- Property
- Applying for Building/Trade Permits
- Request an Inspection
- Submit an application for a Rezoning, Concept Plan, Annexation, Certificate of Appropriateness or a Subdivision Plat
- Check on your application status and pay fees
- PLEASE CONTACT ADRIENNE BROWN WITH ANY QUESTIONS – CALL 423-434-5845

Welcome Adrienne Brown!  
[Sign Out](#) [My Account](#) [My Items](#) [Portal Home](#) [Property Search](#)

### My Items

To access your items, you must click EXPAND ALL or click the arrow next to each section.

[EXPAND ALL / COLLAPSE ALL](#)

- My Permit Applications
- My Planning Applications
- My Upcoming Inspections

Powered by CityView

Welcome Adrienne Brown!  
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### My Items

To access your items, you must click EXPAND ALL or click the arrow next to each section.

[EXPAND ALL / COLLAPSE ALL](#)

- ▾ My Permit Applications

Show Active ▾

| Reference Number              | Address                               | Type             | Status             | Date Created |
|-------------------------------|---------------------------------------|------------------|--------------------|--------------|
| <a href="#">PRBD201900530</a> | 601 E MAIN ST, Johnson City, TN 37601 | Building (Misc.) | Ready for Issuance | 02/07/2019   |

PAY FEES



# City of Johnson City – CityView Portal – Fee Payments

Revised 3/4/2019

▾ Fees

| Paid Fees                | Amount         | Paid           | Owing          | Date Paid  |
|--------------------------|----------------|----------------|----------------|------------|
| Plan Review (Commercial) | \$25.00        | \$25.00        | Paid           | 02/11/2019 |
| Outstanding Fees         | Amount         | Paid           | Owing          | Date Paid  |
| Building Permit Fee      | \$15.00        | \$0.00         | \$15.00        | Not Paid   |
| <b>Totals:</b>           | <b>\$40.00</b> | <b>\$25.00</b> | <b>\$15.00</b> |            |

Permit(s) will not be issued until outstanding fees have been paid in full.

Total Amount Payable Online:  
\$15.00 [Pay Fees?](#)

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### Permit Application Fees

PRBD201900530

| Fee Type                   | Amount         | Amount Paid    |
|----------------------------|----------------|----------------|
| Plan Review (Commercial)   | \$25.00        | \$25.00        |
| Building Permit Fee        | \$15.00        | \$0.00         |
| <b>Totals:</b>             | <b>\$40.00</b> | <b>\$25.00</b> |
| <b>Total Amount Owing:</b> | <b>\$15.00</b> |                |

"Make Payment" button will redirect you to the BISONline payment gateway. After making the payment, Please click on "Submit" button to get back to the City's Online Portal, failure to do so may result in incomplete transaction. After you come back to the City's portal, please ensure that Fee is marked as Paid, if not, please get in touch with City as soon as possible.

### Error Processing Payment

The following errors occurred while processing your payment:  
The payment could not be processed. CityView has detected at least one fee that you are attempting to pay is not configured correctly (disbursement record not present). Please your System Administrator.

Your account has not been billed and fees are still owing on your application.

Please note: If you see this error, please call:

Adrienne Brown  
Permit Technician | Building Division | Development Services  
423-434-5845, [abrown@johnsoncitytn.org](mailto:abrown@johnsoncitytn.org)



# City of Johnson City – CityView Portal – Fee Payments

Revised 3/4/2019

## Make a Payment, redirected

### Step 1: Payer Info

**1** Step 1  
Payer Info **2** Step 2  
Payment Info **3** Step 3  
Confirm Payment

#### Payer Information

Name\*

Billing Address\*

Billing Address 2

City\*

State\*

Zip\*

Phone Number\*

Email Address\*

Confirm Email Address\*

Choose Payment Type\*  Credit Card  Check

\*Required

Previous Next Submit Payment

### Step 2: Payment Info

**1** Step 1  
Payer Info **2** Step 2  
Payment Info **3** Step 3  
Confirm Payment

#### Payment Information

##### Charge Info

Amount:

Convenience Fee:

Total Amount:

##### Credit Card

**Submit**

Previous Submit Payment



Step 3: Confirm Payment

|                                             |                                 |                                    |                                |
|---------------------------------------------|---------------------------------|------------------------------------|--------------------------------|
| <b>1 Step 1</b><br>Payer Info               | <b>2 Step 2</b><br>Payment Info | <b>3 Step 3</b><br>Confirm Payment |                                |
| <b>Confirm Payment</b>                      |                                 |                                    |                                |
| <b>Billing Address</b> <a href="#">Edit</a> |                                 | <b>Payment Info</b>                |                                |
| Name:                                       | test                            | Bill Amount:                       | 25.00                          |
| Billing Address:                            | 123 test st                     | Convenience Fee:                   | 0.69                           |
| Billing Address 2:                          |                                 | Total Amount:                      | 25.69                          |
| City:                                       | Piney Flats                     |                                    |                                |
| State:                                      | TN                              |                                    |                                |
| Zip:                                        | 37686                           |                                    |                                |
| Email Address:                              | test@test.com                   |                                    |                                |
| Phone Number:                               | (444)888-7777                   |                                    |                                |
|                                             |                                 | <a href="#">Previous</a>           | <a href="#">Submit Payment</a> |



**DO NOT CLOSE THIS WINDOW!**

Your payment is currently being processed and this may take a few minutes.  
You will automatically be redirected to the confirmation page.  
A receipt will also be emailed to you at the email address provided.



# City of Johnson City – CityView Portal – Fee Payments

Revised 3/4/2019

Welcome Adrienne Brown!

[Sign Out](#) [My Account](#) [My Items](#) [Portal Home](#) [Property Search](#)

Print This Receipt

Thank you! Your payment has been received and processed.

Transaction ID: 1a11108c-b3dd-4d4b-b3eb-b1a8f4d0cb1f  
Fee Type: Permit Application Fees  
Application Number: PRBD201900530  
Date: 02/11/2019  
Amount: \$25.00

Continue

Thank you! Your payment has been received and processed.

Transaction ID: 1a11108c-b3dd-4d4b-b3eb-b1a8f4d0cb1f  
Fee Type: Permit Application Fees  
Application Number: PRBD201900530  
Date: 02/11/2019  
Amount: \$25.00

For Portal Assistance please contact:

Adrienne Brown  
Permit Technician | Building Division | Development Services  
423-434-5845, [abrown@johnsoncitytn.org](mailto:abrown@johnsoncitytn.org)

Or the Code Division Desk, 423-434-6047

